

CITIZENS' Conversation



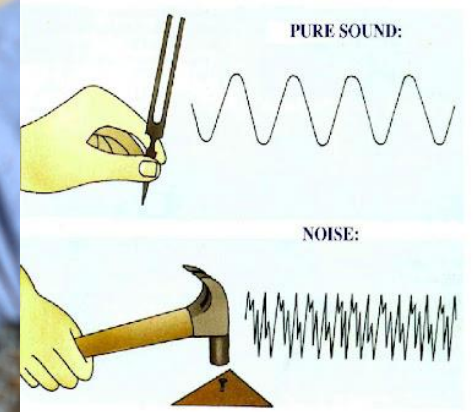
A few house-keeping rules. Please pay attention.



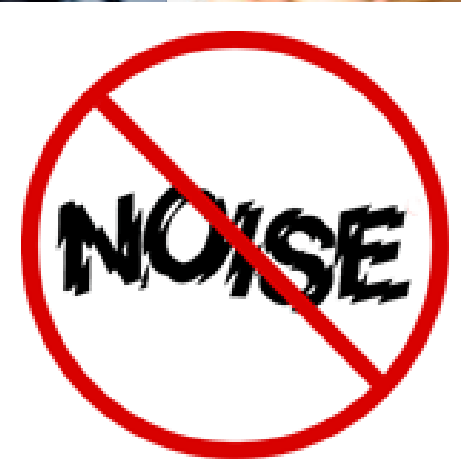
This PPT/video is a mandatory ritual that we follow routinely at the beginning of every **CC** session online

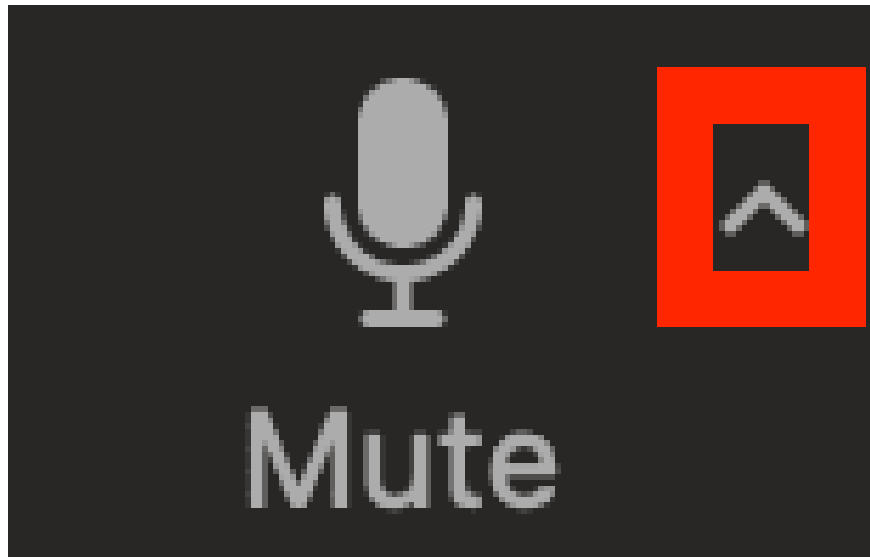
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Ensure there is NO ambient noise when you speak.

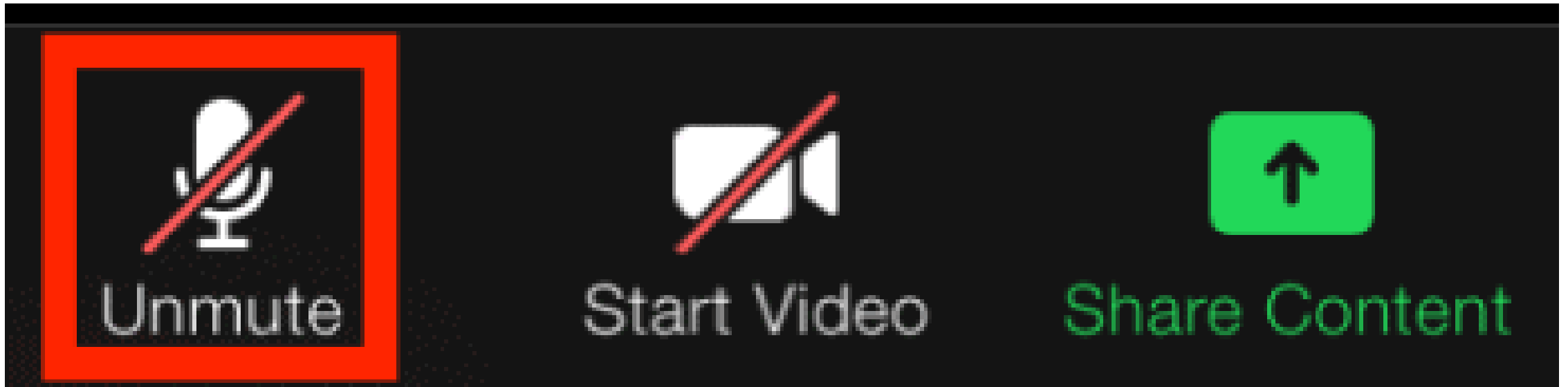


Quiet Zone





Switch to "mute" when you are not speaking. Remember to "unmute" before you speak.



Ensure there is decent ambient light so that you are clearly visible to the audience. You may want to blur your background or use some decent virtual background.



Ensure you have decent, stable, fast internet connectivity during your participation in the **CC** session.

Get broadband where you need it most



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Ensure your equipment and apps (hardware and software) are in fine condition and the latest/upgraded versions -- device, battery, operating system, browser, Zoom / Skype, headset, camera, lights, etc.

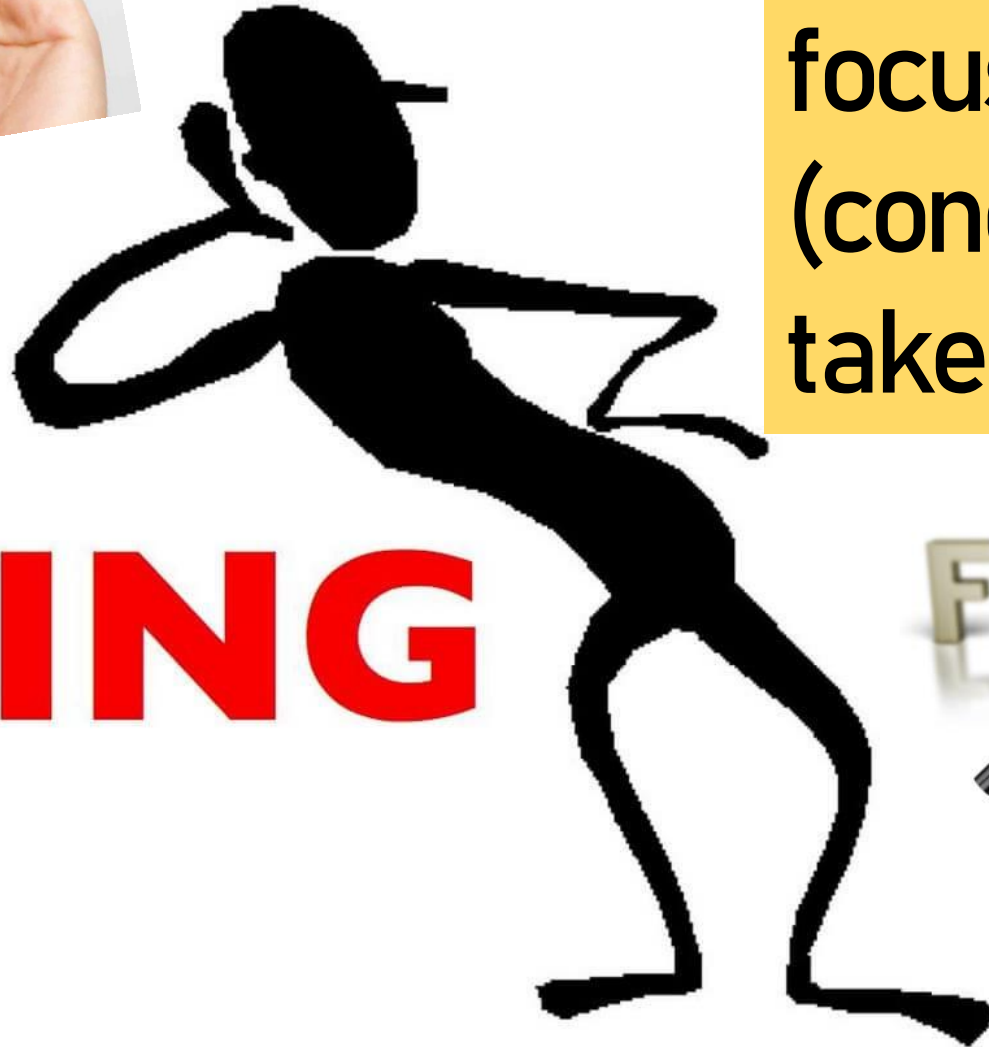
In case of technical issues, breakdowns, glitches, please communicate your status to the group / host / moderator via chat, WhatsApp, phone call, etc.





Call Drop: A Challenge for Common Man

Display nimble approach and presence of mind, to come up with quick back-up solutions to potential unforeseen problems, disruptions, etc.



Listen
attentively;
focus
(concentrate);
take notes

THE ART OF **LISTENING**





If you have any questions, make them concise and relevant



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Let's value and optimize time. Limit "small talk" to exchange of pleasantries, greetings, polite enquiries. Avoid "*bay'warse* talk", loose talk, gossip.





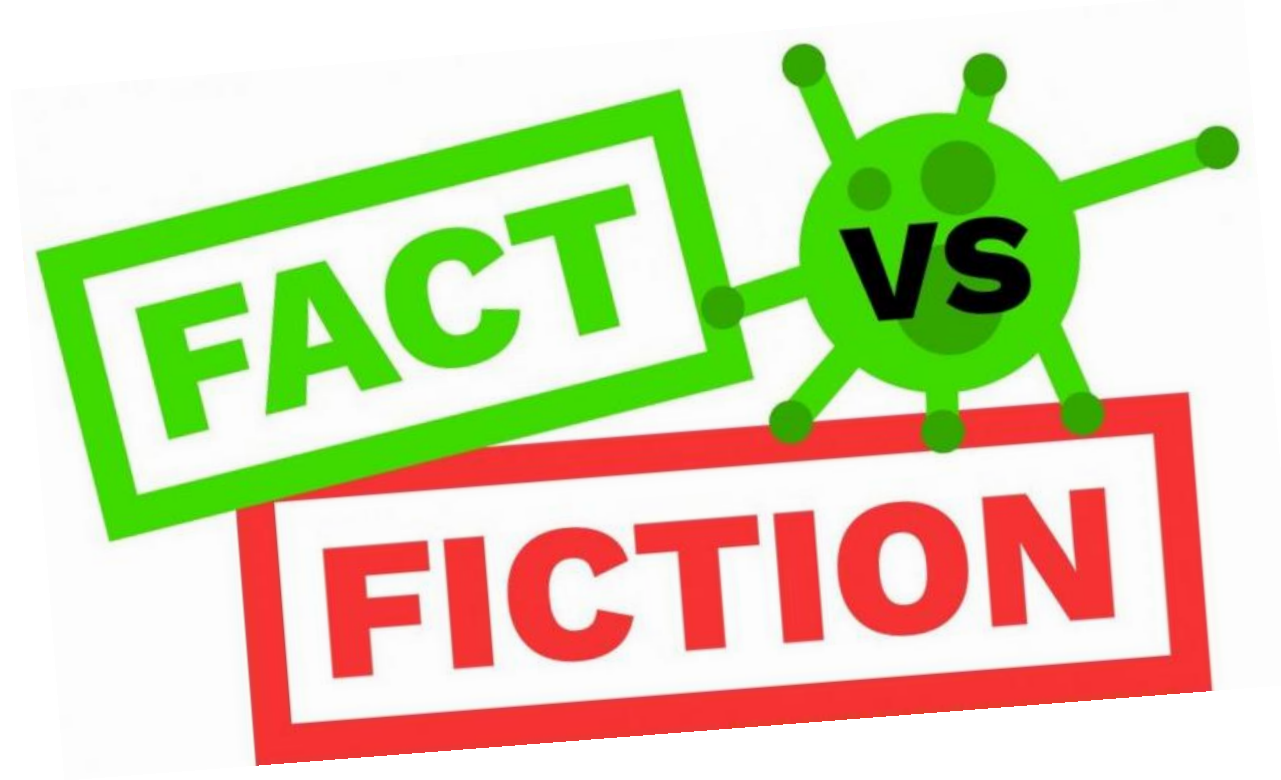
**SHARE
YOUR
KNOWLEDGE &
EXPERIENCES**

**INSIGHTS
OBSERVATIONS
USEFUL INFO**

**Come prepared.
Enliven the meeting.**

Do NOT share, spread or display ignorance, vagueness, prejudice or blind beliefs.

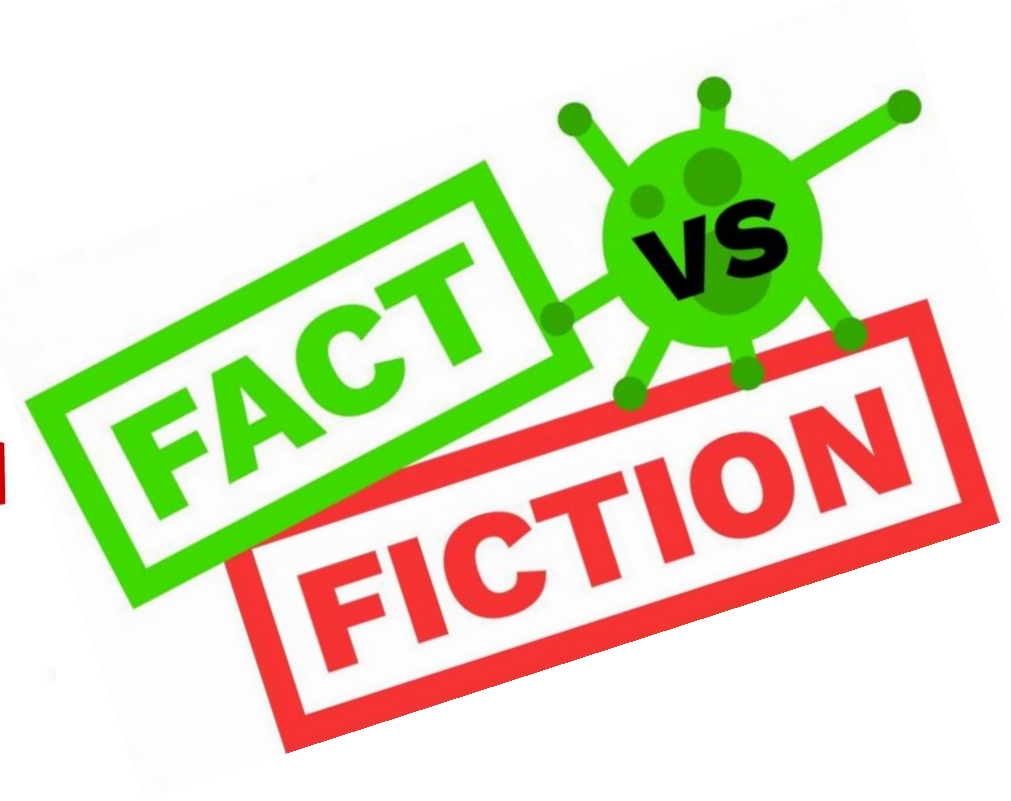
Filter out prejudice and bias.



Do not state views, preferences, wishes, desires, inferences, rumours, murmurs or conjectures as incontrovertible or self-evident facts.

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Bring real **VALUE** to the discussion, not just 'hot air'.



Facile criticisms, sarcasm, subjective comment, invisible ego's 'disagreements' are **NOT** real value and hence can't substitute observations and insights.

'Get' the essence of a point/example, its underlying principle, rather than just disputing or contesting it for the sake of it.



Avoid facile, futile criticisms and circular arguments (*vithand'waadh*). Make your criticisms constructive, empirical (experience-based or anecdotal), data-driven, specific or detail-rich. **Focus on solutions and ideas rather than restricting the discussion to just problems and troubles.**

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Stick to agenda points. It's your responsibility to relate any point /



topic / subject you raise to the day's agenda or the **CC** theme in general. Avoid going off-tangent; also avoid digressions into totally unrelated topics.



YOU'RE ON THE
RIGHT
TRACK

THANK YOU